

## Bethany Rizzardi

Bethany Rizzardi serves as Interim Chief Information Officer at Humboldt State University, providing leadership for Information Technology Services (ITS). She has 15 years in the IT field, including 6 years managing IT teams in Higher Education. Bethany believes that IT is successful when they speak your language, understand your work, and help you accomplish your goals. Her vision of IT as a valued partner has allowed her to develop collaborations, foster relationships, and help connect the “why” of IT work to the mission and vision of the campus. Bethany brings proven skills in facilitation, leading projects, and managing change.

In her two years as Interim CIO, she has focused on connecting with the campus and incorporating feedback to improve services. In 2018, she co-created a faculty advisory committee and launched faculty and student feedback surveys. Despite declining budgets, ITS obtained over \$500,000 to update classrooms and labs, aligning faculty feedback with student success pillars outlined by the Graduation Initiative 2025. During this time, she has guided ITS through a 10% budget reduction with the aim of protecting services for faculty, staff, and students to meet campus needs while maintaining realistic workloads for the people in ITS.

Bethany demonstrates her commitment to diversity, equity, and inclusion through multiple efforts. Her advocacy efforts made HSU the first campus in the CSU to allow students to choose to display their preferred gender pronouns on the class roster, work that is now being adopted system-wide. Both on-campus and at the system level, she leads efforts to encourage women to join the IT field. Bethany is an active member of the CSU IT Diversity, Equity, and Inclusion committee, and she continues to work to deepen ITS’s understanding of what it means to support a diverse campus.

Bethany has been bridging the gap between technical and non-technical in her varied roles at HSU, including Director of Information Systems, Project Coordinator, Help Desk Coordinator, and providing tech support in the College of Natural Resources and Sciences. Bethany has been a lecturer at both Humboldt State University and College of the Redwoods in Business Technology, Computer Science, and Mathematics. Before joining HSU, she worked for Eureka City Schools and an international non-profit. Bethany holds a Master of Business Administration, as well as a Bachelor of Science in Computer Information Systems, both from Humboldt State University.

## **Richard “Rick” Shaw**

Rick Shaw has over thirty years in technology management and operations – serving University of California San Francisco, California State University Office of the Chancellor and CSU Northridge, the Ventura Community College District, as well as the publishing industry. Since 2013 he has been the Chief Information Systems Officer for the Antelope Valley Community College District. A product of the California Community College and Cal-State systems, Rick has a Bachelors in History from CSU Fresno, and a Masters in Knowledge Management from CSU Northridge.

Among his organizational activities Rick serves: as a Mentor in the CISOA Training Program developing the senior technologists of tomorrow; on CENIC's DC-TAC for the CISO Board; and on the Board of Directors as Vice Chair and Secretary, for Intelcom Learning, a Joint Powers Authority (JPA) that produces online learning materials and other support services for the Community Colleges and beyond.

In his off hours, Rick is father of four amazing young men and two German Shepherds, married to his high school sweetheart, is an avid/rabid reader frequently with between two and four books going at any given time, and writes science fiction and thrillers evenings and weekends.

# Christopher G. Gill

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## Biography

Chris Gill was appointed as Drake University's Chief Information Technology Officer in July, 2015. He manages IT services and staff for the entire campus and is a member of the university executive team. Prior to that he served as the Chief Information Officer at Gonzaga University in Spokane, Washington and was a member of the Gonzaga University information technology team for more than 24 years.

Mr. Gill has a passion for the mission of higher education, and is particularly interested in empowering institutional decision-makers to turn data into action by building an institutional culture and practice of data-informed decision making. At both Drake and Gonzaga, he has led ongoing initiatives to develop and sustain a mature decision-support culture.

As an IT manager, Mr. Gill has overseen desktop computer support and the IT Help Desk, the operation of the University's web site and its course management system (Blackboard), and the information technology project management office. In collaboration with campus-wide project teams, he has managed a range of major technology-related projects including installation of the campus-wide residence hall data network, implementation of Blackboard as the enterprise course management system, installation of the campus's first enterprise web content management system, the complete replacement of the campus wired data network, and the implementation of a campus-wide wireless network.

Mr. Gill is active professionally at the local, regional, and national levels. in EDUCAUSE and is a 2005 graduate of the EDUCAUSE Frye Leadership Institute. He served as the member representative for Gonzaga University to the Association of Jesuit Colleges and Universities Conference on Information Technology Management (AJCU-CITM), where he currently serves as Treasurer, and to the Northwest Academic Computing Consortium (NWACC), where he served as a member of the Board of Directors from 2011-2013. Most recently, he served as a member of the EDUCAUSE 2019 "Top Ten IT Issues" committee. He holds a Bachelor of Arts, Broadcast Communication degree from Gonzaga University and a Master of Technology Management degree from Washington State University.

## **Dr. Tony Bryson**

Dr. Tony Bryson comes to us from Mesa Community College (MCC), in Arizona, where he is the Interim Chief Information Officer and Vice President of Information Technology. He brings three decades of information technology experience with him, working in higher education, government, law enforcement, and private industry verticals during that time. His primary focus has been on information security, but he also brings a wealth of experience in client services, client relationship management, e-Business and web development, infrastructure, and project management. At MCC Dr. Bryson is responsible for the administration of the Information Technology division, overseeing six departments and 46 employees, while servicing the largest college in the Maricopa Community College District system. He also does double duty, acting as the Information Security Officer and overseeing the IT governance and compliance programs for the college.

Dr. Bryson holds several industry-standard Information Technology and Security certifications, including Certified Information Systems Security Professional (CISSP), Microsoft Certified Systems Engineer, Microsoft Certified Database Analyst, CompTIA A+, and Security+ Certifications.

Teaching and instruction are also part of Dr. Bryson's focus, having worked as an instructor of undergraduate classes at Mesa Community College, and then undergraduate and graduate classes at Ottawa University, Fielding Graduate University, and the University of California Los Angeles. His fields of expertise include the areas of Management Information Systems, Psychology, Communications, Media Psychology, and Media and Social Change.